

ACCESSING YOUR COURSE

All Distance and Online Education courses are offered online at umanitoba.ca/D2L

HOW COURSES WORK

Courses vary but standard features include: course materials, course discussion, an instructor welcome letter, links to library or web resources, and access to assignment grades. Courses may include:

- scheduled web conferences
(required in some courses)
- audio/video resources
- online quizzes and tests

You will be responsible for obtaining textbooks if required.

Accessing your course from a computer at work

If you plan to access your course from work, you may have to make special arrangements with your computer administrator. Access your course as early as possible from all computers you intend to use.

If your course includes web conferences

For courses that offer scheduled web conferences, you will require high speed internet and a headset (headphones combined with microphone).

YOUR COURSE WEBSITE

Claiming an ID

You must claim a UMnetID (user ID and password) before you can logon to your course. Instructions are available at:

umanitoba.ca/computing/ist/accounts/claimid.html

UMnetIDs and Aurora Student accounts are processed within half an hour during the day and are not processed overnight. If you have questions, please contact: **computer_accounts@umanitoba.ca** or 204-474-8600.

Accessing your course

Course registrations require approximately 24 hours before they will appear at **umanitoba.ca/D2L**

If you register prior to the start of the term, courses will be available on the start date of the course. If you register after the term has commenced, you should be able to access your course 24 hours after registering.

If you have questions, please contact:
de_support@umanitoba.ca or 204-474-8012.

TECHNICAL REQUIREMENTS

Most computer systems with Internet access will be sufficient for online courses. However there are some recommended minimums.

Software

The required browser is Firefox 3 or Internet Explorer 8 or higher. Mac users require Firefox 3.5. For most courses, Word 2003 is sufficient. Other word processing software can be used, but you may experience some compatibility issues that will require a little extra time to work through.

Hardware

We recommend that your computer contains a sound card, includes speakers, and has high speed internet access. Cable modems or home use DSL lines will work well for online courses. Linux or MAC computers may be used, but are not supported by UM Information Services & Technology (IST).

All Computer Science courses require Windows XP, or newer.

Contact Distance and Online Education Student Services at de_info@umanitoba.ca for information regarding the course syllabus or term work.



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